

Domestic abuse advice and support at the One Stop Shop

Are you experiencing domestic abuse from a partner, ex-partner or a family member?

The One Stop Shop is a weekly drop in service based in Richmond-Upon-Thames.

This service offers free, discrete support, advice and information from agencies that are all under one roof concerning domestic abuse, stalking and sexual violence.

Free legal advice and assistance is available as well as other professional advice including information about injunctions and other orders, child contact arrangements, issues with housing, debt or drug and alcohol addiction.



No appointment necessary

Open June 2022 to March 2023

Open every Friday, 10am to 12:00pm
Hampton Hill Citizens Advice, 1st Floor,
94-102 High Street, Hampton Hill, TW12 1NY

For more information, contact Hestia's Independent Domestic Abuse Advisor (IDVA)

0203 879 3544 (Monday to Friday, 9am to 5pm).

Other support services



Hestia provides Independent Domestic Abuse Advocacy (IDVA) support to survivors of domestic abuse.

0203 879 3544 (Monday to Friday, 9am to 5pm)



Achieving for Children

020 8891 1411 (Monday to Friday, 9am to 5pm)



Richmond Housing Department

020 8891 7409 (Monday to Friday, 9am to 4:30pm)



Richmond Adult Social Services

020 8891 7971 (Monday to Friday, 9am to 5pm)



National Domestic Abuse Helpline

Freephone, 24 hours a day, seven days a week

0808 2000 247



Men's Advice Line

Support and advice for men experiencing domestic abuse

0808 801 0327



Metropolitan Police

If you're in immediate danger, call 999.

For non-emergencies, dial 101.

How to report a crime: <https://www.met.police.uk/ro/report/ocr/af/how-to-report-a-crime/>



St Mary's University Student Services (for St Mary's Students only)

studentservices@stmarys.ac.uk

(Monday to Friday, 9am to 5pm)